

Uninstall and install new SITHS eID

The process is done in two steps:

1. Uninstall Net-id and the previous version of SITHS eID for Windows.
2. Install SITHS eID for Windows MD.

Step 1 – uninstall on Windows

Depending on your Windows version, follow the instructions at the following link:

[Uninstall or remove apps and programs in Windows - Microsoft Support](#)

You will need to remove the following software:

- NetID
- Any version of SITHS eID for Windows that is earlier than 2.1

Step 2 - Install SITHS eID for Windows MD

On the right, under Links and Drivers, you will find the download of the installation package for SITHS eID for Windows MD. See picture:



- Follow the instructions during installation.

More about SITHS eID

- User Guide SITHS eID App for Windows: [User Guide - SITHS eID App for Windows - Inera - Identity and Access - Confluence \(atlassian.net\)](#)
- User Guide SITHS eID App for Mobile SITHS (Android and iOS): [2.3.0 User Guide - SITHS eID App for Mobile SITHS - Inera - Identity and Access - Confluence \(atlassian.net\)](#)